

## Webhook description:

```
{
  "specversion": "<string>",
  "time": "2024-11-11T11:22:33.805Z",
  "data": {
    "additionalInformation": "<string>",
    "parcelName": "<string>",
    "customer": {
      "name": "<string>",
      "phoneNumber": "+359888776655",
      "email": "<string>"
    },
    "event": "new",
    "parcelReferenceNumber": "<string>",
    "time": "<string>",
    "parcelState": "new",
    "orderNumber": "<string>",
    "parcelId": "<string>"
  },
  "type": "<string>",
  "source": "<string>",
  "id": "<string>",
  "datasignature": "<string>",
  "subject": "<string>",
}
```

\* Structure above is for illustration purposes only

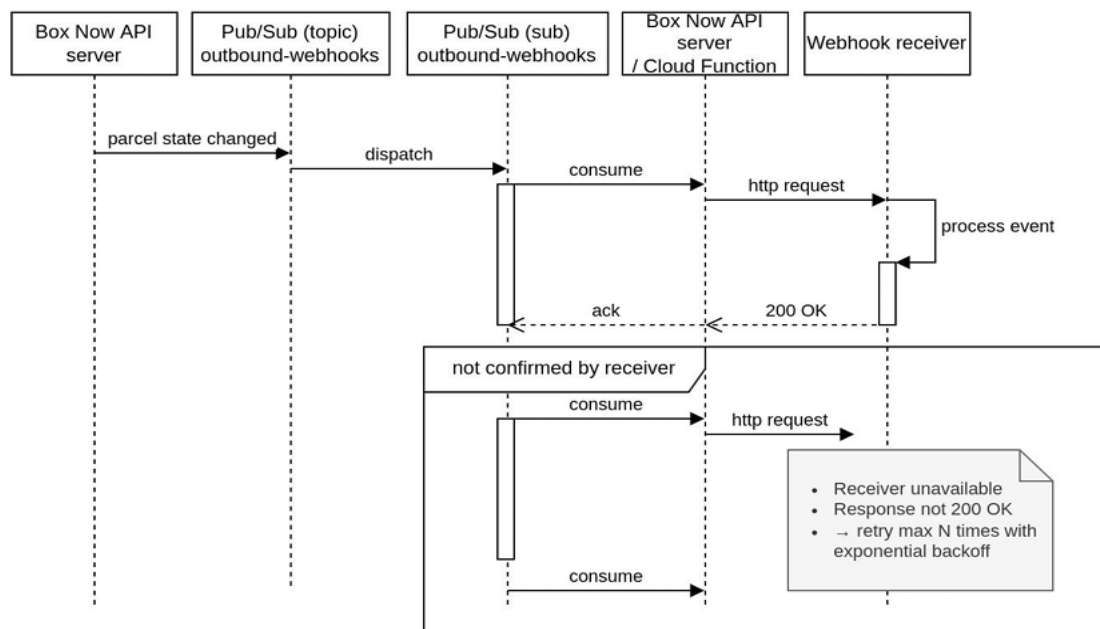
- time – time of webhook dispatch
- data.time – time of when the parcel event created
- In case of multiple close updates, the client must use `data.time` to discard invalid updates.
- parcelId – example: "0514173794"
- Following are the definitions of each parcel type event (state):
  - **new** – Parcel has been registered in the system;
  - **delivered** – Parcel has been delivered;
  - **expired-return** – Parcel expired and will be returned to the sender;
  - **returned** – Parcel has been returned to the sender;
  - **in-transit** – Parcel is being transferred to a specific location;
  - **in-depot** – Parcel is in one of our warehouses;

## BOX NOW

- ***in-final-destination*** – Parcel has reached its final destination, waiting for pickup;
- ***cancelled*** – Parcel order had been canceled by the sender;
- ***cancelled-return*** – Return parcel order had been canceled by the sender;
- ***wait-for-load*** – Parcel is waiting in a specific locker to be taken over by BOX NOW courier for either to be returned to the sender or transferred to another locker;
- ***accepted-for-return*** – Parcel has been accepted from customer and will be returned to the sender;
- ***missing*** - BOX NOW pickup courier was unable to obtain the parcel for delivery.

eShop needs to provide BOX NOW with an URL address and port to send events to.

## Integration to BoxNow API server



Communication is webhook based where BOX NOW is acting as publisher and eShop-partner as subscriber.