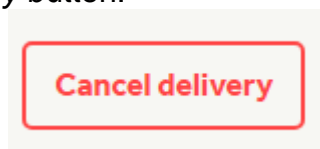


Cancel delivery request

To cancel a delivery request in the portal click on the parcel number in the order list:

The screenshot shows the BOX NOW portal interface. At the top left is the BOX NOW logo. To the right are navigation links: 'BoxNow Croatia IT', a green 'Create order' button with a dropdown arrow, and a 'Logout' link. Below the navigation is a filter section with 'Status' (set to 'All'), 'Created' (with 'Start date' and 'End date' fields), and 'Payment' (with 'All', 'Cash on delivery', and 'Prepaid' options). An 'Export' button is on the left, and a search bar is on the right. The main content is a table with columns: Order, Parcel number, Name, Updated, Status, and Created. One row is visible with the following data: Order: 0983956625, Parcel number: 8796355326 (highlighted with a red box), Name: Ivan Horvat, Updated: 16:24, 3/2/20, Status: New, Created: 16:24, 3/2/20.

and click on the *Cancel delivery* button:



confirm delivery cancelation by clicking the red *Cancel delivery* button:

The dialog box has a title 'Delivery cancelation' and a message: 'If you cancel, the customer will not be able to pick up the parcel anymore and it will be returned to the sender.' At the bottom right, there are two buttons: a blue 'Go back' button and a red 'Cancel delivery' button.

The order status will change to *Canceled*.